Please read and save these instructions. Read carefully before attempting to assemble, install, operate or maintain the product described. Protect yourself and others by observing all safety information. Failure to comply with instructions could result in personal injury and/or property damage! Retain instructions for future reference.

Dyna-Glo® Delux Natural Gas Radiant Heaters

Description

Dyna-Glo Delux Models RA100NGDGD and RA250NGDGD heaters are 50,000 to 100,000 and 250,000 BTU/Hr construction heaters. These heaters use natural gas for combustion. They are primarily intended for temporary heating of well-ventilated buildings under construction, alteration or repair. These heaters should be utilized in sheltered, well-ventilated areas, but never in occupied dwellings.

GHP Group, Inc.
6440 W Howard St
Niles, IL 60714

C US

ANS Z83.7b-2009 CSA 2.14b-2009 Construction Heater

Figure 1 – Models RA100NGDGD / RA250NGDGD

Specifications

Model	BTU/Hr	Fuel Consumption Maximum	Min. Gas Supply Pressure	Max. Gas Supply Pressure	Manifold Pressure	Ignitor Gap	Weight (Lbs)	Size L x W x H (in.)
RA100NGDGD	50,000 to 100,000	5.1 lbs	8" W.C.	14" W.C.	7.5" W.C.	0.19"	18.7 (heater)	16.3 x 16.3 x 29.8
RA250NGDGD	250,000	12.8 lbs	10 PSI	250 PSI	6 PSI	0.19"	30.8 (heater)	14.7 x 14.7 x 44.3

Fuel Type – Natural Gas Only **Ignition Type – Piezo (RA100NGDGD) Pilot (RA250NGDGD)** **Minimum Operating Temp. – -20°F (-29°C)**

Unpacking

1. Unpack all materials used to protect the heater inside of carton. Retain plastic caps attached to exposed fittings for use during storage.
2. Remove heater, accessories and all hardware from carton.
3. Inspect all items for damage that may have occurred during shipment.

General Safety Information

Make sure you read and thoroughly understand these safety and operating instructions. Keep these instructions for future reference. They are your guides to safe and proper operation of this heater.

Safety information appears throughout this manual. Pay close attention to them. Below are definitions for the safety information listed throughout this manual.

⚠ DANGER ***Indicates an imminently hazardous situation which, if not avoided, WILL result in death or serious injury.***

⚠ WARNING ***Indicates a potentially hazardous situation which, if not avoided, COULD result in death or serious injury.***

⚠ CAUTION ***Indicates a potentially hazardous situation which, if not avoided, MAY result in minor or moderate injury.***

⚠ WARNING ***Not for home or recreational vehicle use.***

⚠ WARNING ***GENERAL HAZARD***

***WARNING:** Failure to comply with the precautions and instructions provided with this heater can result in death, serious bodily injury, and property loss, or damage from hazards of fire, explosion, burn, asphyxiation, carbon monoxide poisoning, and/or electrical shock. Only persons who can understand and follow these instructions should use or service this heater. If you need assistance or heater information such as an instruction manual, labels, etc., contact your local manufacturer.*

Consumer: Retain this manual for future reference.

ENGLISH

ESPAÑOL

FRANÇAIS

Printed in China Rev. 2013-06-13

Dyna-Glo DELUX PROFESSIONAL GRADE

Dyna-Glo® Delux Natural Gas Radiant Heaters

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

ENGLISH

General Safety Information (Continued)

⚠ WARNING ***GENERAL HAZARD WARNING:*** ***Failure to comply with the precautions and instructions provided with this heater can result in death, serious bodily injury, and property loss, or damage from hazards of fire, explosion, burn, asphyxiation, carbon monoxide poisoning, and/ or electrical shock. Only persons who can understand and follow these instructions should use or service this heater. If you need assistance or heater information such as an instruction manual, labels, etc. contact the manufacturer.***

⚠ WARNING ***FIRE, BURN, INHALATION AND EXPLOSION HAZARD:*** ***Keep solid combustibles such as building materials, paper, or cardboard, at a safe distance away from heater as recommended by the instructions. Never use the heater in spaces which do or may contain volatile or airborne combustibles or products such as gasoline, solvents, paint thinner, dust particles, or unknown chemicals.***

⚠ WARNING ***Not for home or recreational vehicle use.***

This heater has been designed as a construction heater in accordance with ANS Z83.7 CSA 2.14. Other standards govern the use of fuel gases and heating products for specific uses. Your local authority can inform you of these. The primary purpose of these construction heaters are to provide temporary heating of building under construction, alteration, or repair. When properly used, the heater provides safe economical heating. Products of combustion are vented into the heated area.

- For either indoor or outdoor use. Adequate ventilation must be provided.

⚠ WARNING ***Combustible byproducts produced when using this product contain carbon monoxide, a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm.***

IMPORTANT: Every possible circumstance that might involve a hazard cannot be anticipated. The warnings in this manual on tags or decals affixed to the unit are not all inclusive. If a procedure, work method, or operating technique not specifically recommended by Dayton is used, you must make sure it is safe for you and others. You should also ensure that equipment will not be damaged or be made unsafe by the operating or maintenance method you use.

⚠ DANGER ***Carbon Monoxide poisoning may lead to death! Some people are more affected by Carbon Monoxide than others. Early signs of carbon monoxide poisoning resemble the flu, with headaches, dizziness, and/or nausea. If you have these signs, the heater may not be operating properly or the area may not be sufficiently ventilated. Get fresh air at once! Have heater serviced.***

⚠ WARNING ***Carefully install and always use great care when operating this heater. Be sure to research and follow all local ordinances and codes. In the absence of local codes, with the Standard for the Storage and Handling of Liquefied Petroleum Gases, ANSI/NFPA 58 and the Natural Gas and Propane Installation Code CSA B149.1.***

Natural Gas: Natural gas has a very distinctive odor that will help you detect a leak. However, this odor may fade in time. Natural gas may be present in the area even though no odor is detected.

– Use only natural gas. Do not attempt to use propane gas. Use only factory preset regulator provided on heater.

– Provide adequate ventilation. Before using heater, provide at least a 3 square foot opening of fresh, outside air for every 100,000 BTU/Hr rating.

⚠ WARNING ***California Proposition 65 Warning:*** ***Fuels used in gas or oil fired appliances and the products of combustion of such fuels, contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm. This product contains chemicals, including lead and lead compounds, known to the state of California to cause cancer, birth defects or other reproductive harm. Wash hands after handling.***

– This heater should be utilized in sheltered, well-ventilated areas, but never in occupied dwellings.

– Do not use heater in occupied dwellings, in living or sleeping areas.

– Do not use heater in basement or below ground levels. If a leak occurs, gas may accumulate to hazardous amounts.

– Keep appliance clear and free from combustible materials, gasoline, paint thinner, and other flammable vapors and liquids. Dust is combustible. Do not use heaters in areas with high dust content.

Models RA100NGDGD and RA250NGDGD

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

ENGLISH

General Safety Information (Continued)

– Check heater for damage before each use. Do not use damaged heater.

Minimum heater clearance from combustibles:

Sides: 6 feet Top: 5 feet

Floor: Combustible - Not for use on finished floors

– The heater, other than a heater with integral propane gas container, must be located at least 6 feet (in Canada, distance must be 10 feet) from any propane gas container.

– Blower or radiant type heaters shall not be directed toward any propane gas container within 20 feet (6 m).

– Check hose before each use of heater. Do not use if hose is cut or damaged. Replace with hose specified by manufacturer.

– Always be sure to place the heater on a stable and level surface while the heater is in operation.

– The heater is not intended for use on finished floors. Warping or other damage may occur.

– Place heater away from any breezes or drafts. Keep away from dripping water or rain.

– Keep small children and animals away from the heater.

– Never handle, move or service a hot or operating heater. Wait 20 minutes after turning heater off before touching the heater. Severe burns can result.

– Always wear gloves when handling the heater to prevent injury.

– Never attach ductwork to heater.

– Do not alter heater. Keep heater in its original state.

– Do not use heater if altered.

– Turn off gas supply to heater when not in use.

– Use only original replacement parts. This heater must use design specific parts. Do not substitute or use generic parts. Improper replacement parts could cause serious or fatal injury.

Assembly

MODEL RA100NGDGD

1. Provide natural gas supply system.
2. Install plumbing to a low pressure natural gas source to heater. The source must be regulated to 1/2 PSI, maximum 3/4 inch I.D. pipe or flexible connector, not longer than 10 feet.
3. Be sure to use thread sealing compound when connecting the hose to the heater at the 1/2 NPT fitting at the regulator inlet. Tighten all fittings with a wrench.
4. Open natural gas supply valve SLOWLY.
5. Check all connections for leaks.

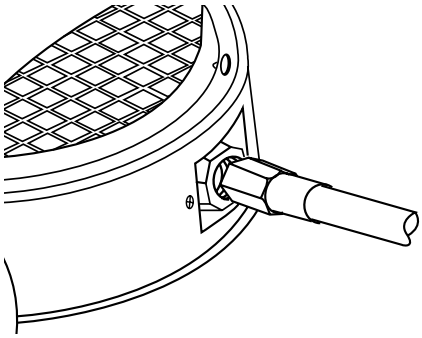

Figure 2 – Pipe and Valve Inlet

⚠ WARNING ***Never use an open flame to check for a leak. Apply 50/50 mixture of liquid soap and water to all joints. Bubbles forming show a leak. Correct all leaks at once.***

6. Close natural gas supply valve.

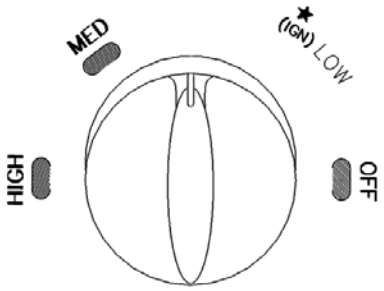

Figure 3 – Heater Control Knob – RA100NGDGD

MODEL RA250NGDGD

1. Insert AA battery (included) into ignition by turning COUNTERCLOCKWISE ↶ and unscrewing ignition cap.
2. Provide natural gas supply system.
3. Install plumbing to a low pressure natural gas source to heater.
4. Connect gas supply to heater using minimum 3/8" ID pipe. Maximum pipe length is 10 feet.
5. Connect hose or plumbing to 1/2" NPT flare fitting at the valve inlet. Tighten all fittings with a wrench.
6. Open natural gas supply valve SLOWLY. Check all connections for leaks. Never use an open flame to check for leaks.
7. Close natural gas supply valve.

NOTE: Keep hands and face away from outlet (around top of shelf) of heater while attempting to start heater.

Dyna-Glo® Delux Natural Gas Radiant Heaters

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

ENGLISH

Operation

⚠ WARNING ***Hot while in operation. Do not touch. Keep children, clothing, furniture, gasoline, and other liquids having flammable vapors away.***

The gas supply attaches to the heater by a minimum 3/8 inch I.D. pipe or flexible connector. User must supply pipe or flexible connector. The length should be no more than 10 feet. The natural gas moves through the regulator and out the nozzle.

Ignition System: The ignitor initiates a spark which ignites the gas from the main burner.

Automatic Control System: This system causes the heater to turn off if the flame is extinguished.

TO START HEATER (RA100NGDGD)

1. Follow all of the safety, ventilation and installation instructions previously noted in this manual.
2. Always be sure to place the heater on a stable and level surface while the heater is in operation. Be sure that no strong winds blow into the ends of the heater.
3. Turn control knob CLOCKWISE ↶ to "OFF" position.
4. Turn natural gas supply valve on.
5. Depress heater control knob and turn counterclockwise to "(IGN) LOW" position to light burner (see Figure 3).
6. If burner does not light, turn heater control knob to "OFF" position and repeat step 5. Keep control knob depressed for approximately 10 to 15 seconds, then release control knob.
7. If burner flame goes out, wait 5 minutes then repeat steps 5 and 6.
8. With burner operating, the control knob may be turned counter-clockwise to desired heating level between "LOW," "MED," and "HIGH."

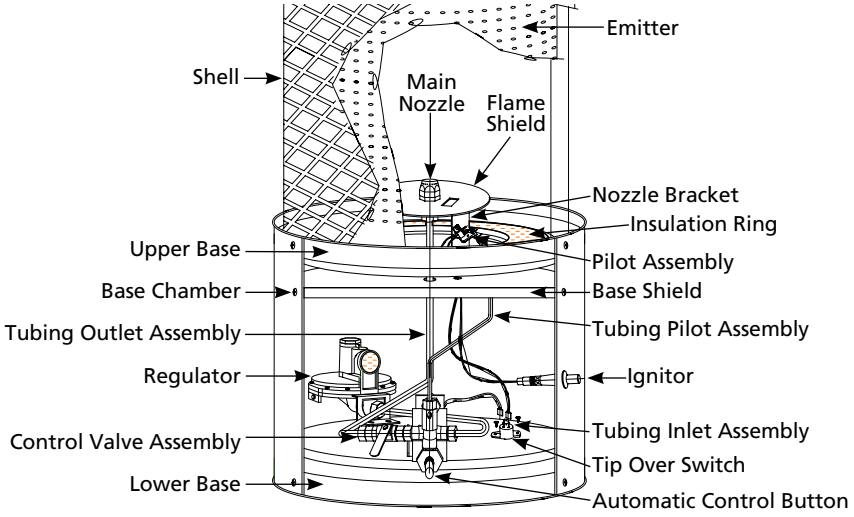

Figure 4 – RA250NGDGD Part Identification

TO SHUT DOWN HEATER

1. Shut off the main burner valve, being sure to wear a glove for protection. Turn the control knob to the "OFF" position.
2. Firmly close the natural gas supply valve.

TO RESTART HEATER

1. Wait five minutes for heater to cool.
2. Follow steps in TO START HEATER section.

TO START HEATER (RA250NGDGD)

1. Follow all of the safety, ventilation and installation instructions previously noted in this manual.
2. Always be sure to place the heater on a stable and level surface while the heater is in operation. Be sure that no strong winds blow into the ends of the heater.
3. SLOWLY open the gas valve.
4. Push in and hold the automatic control button (see Figure 4). Push ignitor button (see Figure 4). You may need to repeat pushing the ignitor button several times before the pilot will light.

NOTE: The gas line may have air in it. Press in the automatic control button for about 15 seconds for the air to pass out of the system. Then push the ignitor button once again. Once the pilot lights, keep the automatic control button pressed in. Release after at least 15 seconds.

5. If pilot does not light, repeat Step 4.
6. When pilot stays lit, fully open the main burner valve by turning the handle of the burner valve counter-clockwise until it stops all the way to the ON position.

Models RA100NGDGD and RA250NGDGD

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

Operation (Continued)

NOTE: Arrows on main burner valve handle show directions for ON and OFF.

TO SHUT DOWN HEATER

1. Firmly close the natural gas supply valve.
2. Shut off the main burner valve, being sure to wear a glove for protection. Turn the main burner handle CLOCKWISE ↷ until it stops all the way to the "OFF" position.

TO RESTART HEATER

1. Wait five minutes for heater to cool.
2. Follow steps in TO START HEATER section.

⚠ WARNING ***Running heater below specified gas pressure may cause flashback. During flashback, the burner flame is mostly yellow. The flame will burn inside the burner tube causing a roaring noise. If flashback occurs, turn heater off. After burner tube cools off, restart heater.***

NATURAL GAS SUPPLY

You must provide the natural gas supply along with all pipe and fittings. The gas supply must be regulated down to a maximum of 1/2 PSI, and to a minimum of 6 inches water column. The supply system must supply 8" WC min. (RA100NGDGD) for each heater connected to the system.

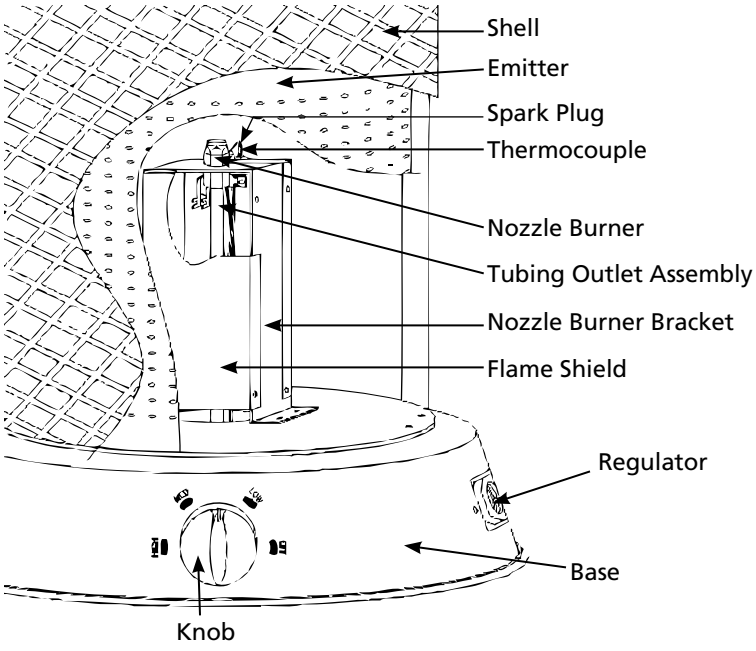

Figure 5 – RA100NGDGD Part Identification

Check with your local gas supplier to properly size all of your supply lines. Be sure to follow all local codes, or refer to the Natural Fuel Gas Code Handbook – NFPA54/ANSI Z223.1, or the Natural Gas Installation Code – CAN/CSA B149.1.

VENTILATION

⚠ WARNING ***A three square foot opening of fresh outside air for each 100,000 BTU/Hr of heater output must be provided to operate each heater safely. If the proper ventilation air is not provided, carbon monoxide poisoning can occur.***

Always be sure that the proper ventilation is being provided before starting this heater.

FRESH OUTSIDE AIR OPENING REQUIREMENTS

Heater size	Square foot opening
100,000 BTU	3.0
250,000 BTU	7.5

⚠ WARNING ***Read and understand all of the warnings in the General Safety Information pages of this manual. They are essential to the safe operation of this heater. Be sure to follow all local codes when operating this heater.***

⚠ WARNING ***Be sure to leak test all fittings and pipe connections after installation or repairs. Use a 50/50 mixture of liquid dish soap and water. Bubbles forming reveal a leak. You must repair all leaks at once!***

Dyna-Glo® Delux Natural Gas Radiant Heaters

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

Maintenance

⚠ WARNING ***Never attempt to service heater while it is connected to natural gas supply, operating, or hot. Severe burns can occur.***

1. Always keep heater clean.
2. Inspect heater before each use. Check connections for leaks. Apply a 50/50 solution of dish soap and water. Bubbles forming show a leak that must be corrected. Correct leaks at once.
3. Inspect regulator hose assembly before each use. If hose is highly worn or cut, replace with hose specified by manufacturer.
4. Keep appliance area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.
5. Have heater inspected yearly by a qualified service person.
6. The flow of combustion and ventilation air cannot be obstructed.

STORAGE

⚠ CAUTION ***Disconnect heater from natural gas supply.***

1. Place plastic cover over brass fitting on inlet connector.
2. Store in a dry, clean, safe place.
3. When taking the heater out of storage, always check inside the heater. Small animals or insects may place foreign objects in the heater. Keep heater free from foreign objects and combustible materials.

Troubleshooting Chart

Symptom	Possible Cause(s)	Corrective Action
Burner fails to light	1. More warm-up time needed	1. Relight, holding control valve button in for 45 seconds
	2. Gas pressure is low	2. Inspect natural gas supply
	3. Thermocouple loose or in need of replacement	3. Tighten, reconnect or replace thermocouple
	4. Automatic control valve in need of replacement	4. Replace automatic control valve
Burner lights but goes out when automatic control valve button is released	1. Main burner valve not completely open	1. Completely open main burner valve by turning control knob to HIGH position
	2. Clogged gas orifice	2. Replace gas orifice
	3. Low gas pressure	3. Check gas supply, regulator function
	4. Low gas supply	4. Contact gas supplier
Burn rate is low, emitter does not glow	1. Main burner valve not fully open	1. Fully open main burner valve by turning control knob towards HIGH position until it stops
	2. Plugged gas orifices	2. Replace gas orifice
	3. Low gas pressure	3. Check gas supply, regulator output
	4. Low fuel supply	4. Consult gas supplier
Flames are extremely high and coming from emitter	Unit has been connected to a propane gas supply instead of natural gas	Check gas source and replace with natural gas supply

For Repair Parts, call 1-877-447-4768

Please provide following information:
-Model number
-Serial number (if any)
-Part description and number as shown in parts list

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

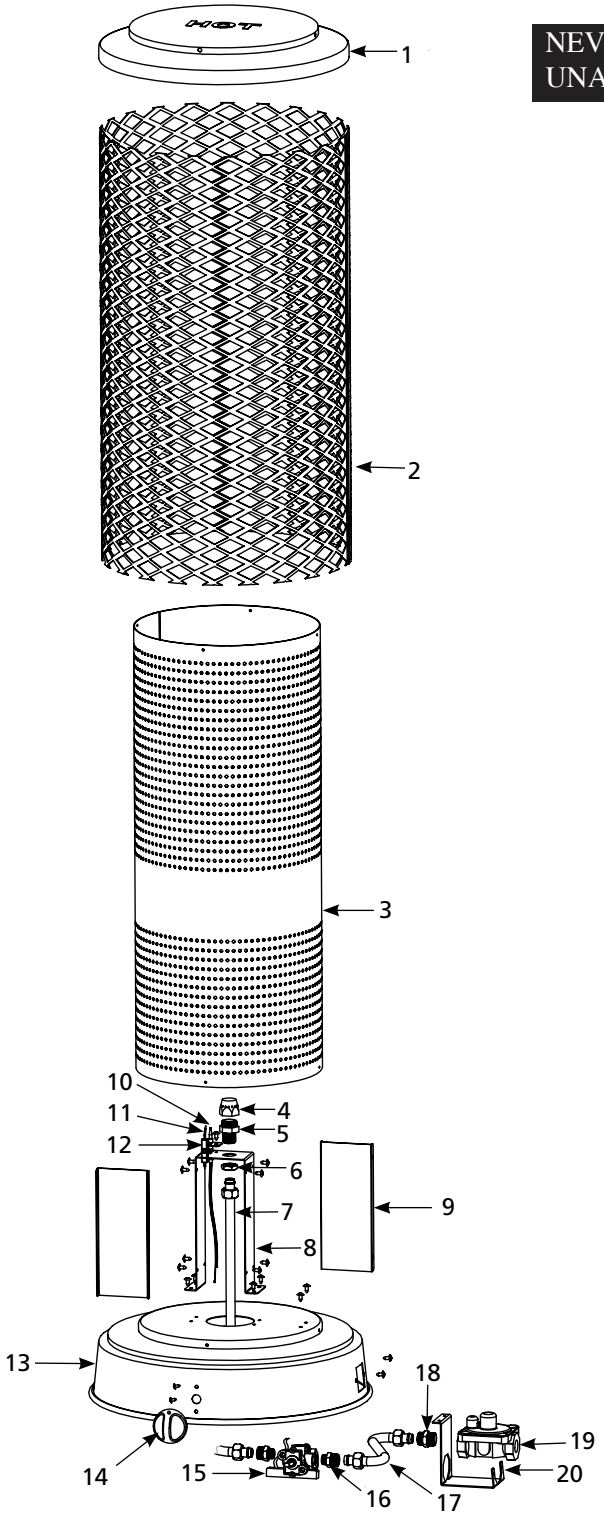

Figure 6 – Repair Parts Illustration for Natural Gas Radiant Heater RA100NGDGD

Model RA100NGDGD

⚠WARNING ***Use only original replacement parts. This Heater must use design-specific parts. Do not substitute or use generic parts. Improper replacement parts could cause serious or fatal injuries.***

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

ENGLISH

Repair Parts List for Natural Gas Radiant Heater RA100NGDGD

Reference Number	Description	Part Number for Model: RA100NGDGD	Quantity
1	Top Cover	5002854	1
2	Guard	2315528	1
3	Emitter	2315519	1
4	Nozzle	2315521	1
5	Nozzle Connector	2315545	1
6	Nozzle Nut	2315546	1
7	Main Gas Tubing Assy (NG)	2315523	1
8	Nozzle Bracket	2315517	1
9	Flame Shield	2315516	2
10	Thermocouple	2201584	1
11	Spark Plug	2201583	1
12	Thermocouple Holder	2315520	1
13	Base	5002851	1
14	Control Knob	2101451	1
15	Control Valve	5050651	1
16	Fitting	2304948	2
17	Tubing Inlet Assy	2315524	1
18	Fitting-Regulator to Tubing Inlet	2315547	1
19	Regulator	2315555	1
20	Regulator Bracket	2315518	1

For Repair Parts, call 1-877-447-4768

Please provide following information:
-Model number
-Serial number (if any)
-Part description and number as shown in parts list

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

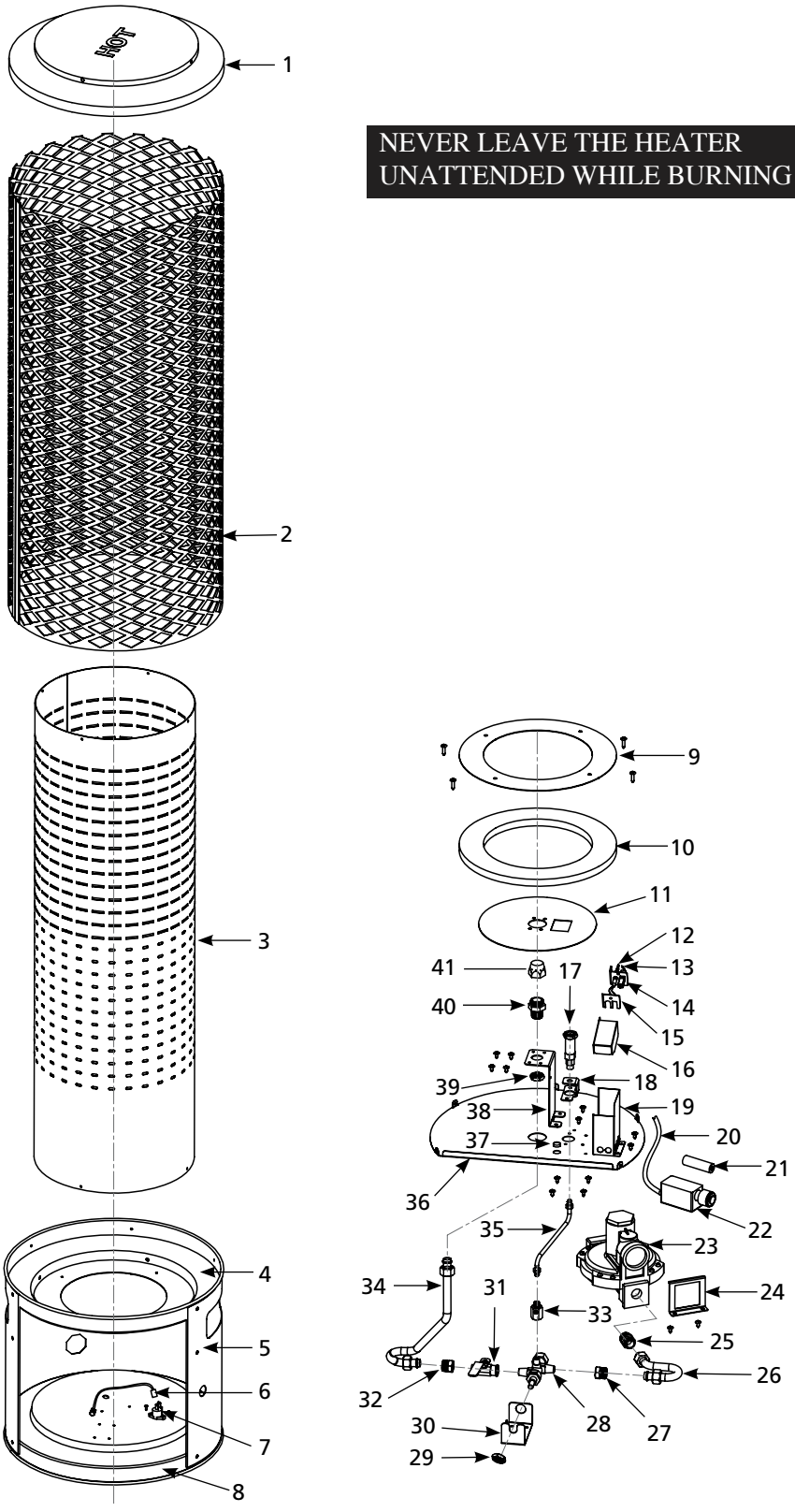

Figure 7 – Repair Parts Illustration for Natural Gas Radiant Heater RA250NGDGD

Model RA250NGDGD

⚠WARNING ***Use only original replacement parts. This Heater must use design-specific parts. Do not substitute or use generic parts. Improper replacement parts could cause serious or fatal injuries.***

NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

Repair Parts List for Natural Gas Radiant Heater RA250NGDGD

Reference Number	Description	Part Number for Model: RA250NGDGD	Quantity
1	Top Cover	5002854	1
2	Guard	2315554	1
3	Emitter	2315537	1
4	Upper Base	5002853	1
5	Base Cover	2315532	1
6	Lead Wire	2315643	1
7	Tilt Switch	2300186	1
8	Lower Base	5002852	1
9	Blanket	2315539	1
10	Insulation	2315544	1
11	Flame Shield	2315540	1
12	Thermocouple	2201591	1
13	Spark Plug	2201583	1
14	Spark Plug Bracket	2315609	1
15	Bracket	2315520	1
16	Box for Lead Wire	2315535	1
17	Pilot Assy	GL250.39	1
18	Pilot Bracket	2315608	1
19	Wind Box	2315610	1
20	Ignition Wire	2201585	1
21	Battery	2300481	1
22	Ignition	2201220	1
23	Regulator	2315513	1
24	Regulator Holder	2315536	1
25	Regulator Connector	2315547	1
26	Inlet Tubing Assy	2315542	1
27	Connector	2315549	1
28	Control Valve	5001423	1
29	Contol Valve Fixing Nut	2305687	1
30	Contol Valve Bracket	2315538	1
31	Ball Valve	2304630	1
32	Ball Valve Connector	2305391	1
33	Pilot Connector	2315548	1
34	Main Tubing Assy	2315550	1
35	Pilot Tubing	2001402	1
36	Base Shield	2315541	1
37	Rubber Ring for Wire	2315543	1
38	Nozzle Bracket	2315533	1
39	Nut	2101008	1
40	Nozzle Connector	2315534	1
41	Nozzle	2315546	1

ENGLISH

LIMITED WARRANTY:

This limited warranty is extended to the original retail purchaser of this Forced Air/Convection/Radiant Heater and warrants against any defect in materials and workmanship for a period of one (1) year from the date of retail sale. GHP Group, Inc., at it's option, will either provide replacement parts or replace or repair the unit, when properly returned to the retailer where purchased or one of our service centers as directed by GHP Group, Inc., within one (1) year of retail purchase. (Shipping costs, labour costs, etc. are the responsibility of the purchaser.)

DUTIES OF THE OWNER:

This heating appliance must be operated in accordance with the written instructions furnished with this heater. This warranty shall not excuse the owner from properly maintaining this heater in accordance with the written instructions furnished with this heater. A bill of sale, canceled check or payment record must be kept to verify purchase date and establish warranty period. Original carton should be kept in case of warranty return of unit.

WHAT IS NOT COVERED:

1. Damage resulting from use of improper fuel.
2. Damage caused by misuse or use contrary to the owners manual and safety guidelines.
3. Damage caused by a lack of normal maintenance.
4. Fuses
5. Use of non-standard parts or accessories.
6. Damage caused in transit. Freight charges on warranty parts or heaters to and from the factory shall be the responsibility of the owner.

This warranty does not imply or assume any responsibility for consequential damages that may result from the use, misuse, or the lack of routine maintenance of this heating appliance. A cleaning fee and the cost of parts may be charged for appliance failures resulting from lack of maintenance. This warranty does not cover claims which do not involve defective workmanship or materials. **FAILURE TO PERFORM GENERAL MAINTENANCE (INCLUDING CLEANING) WILL VOID THIS WARRANTY.**

THIS LIMITED WARRANTY IS GIVEN TO THE PURCHASER IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. THE REMEDY PROVIDED IN THIS WARRANTY IS EXCLUSIVE AND IS GRANTED IN LIEU OF ALL OTHER REMEDIES. IN NO EVENT WILL GHP GROUP, INC. BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

CLAIMS HANDLED AS FOLLOWS:

1. Contact your retailer and explain the problem.
2. If the retailer is unable to resolve the problem, contact our Customer Service Dept. detailing the heater model, the problem, and proof of date of purchase.
3. A representative will contact you. DO NOT RETURN THE HEATER TO GHP GROUP,INC. unless instructed by our Representative. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

TO REGISTER THE WARRANTY ON YOUR HEATER, PLEASE FILL OUT THIS CARD COMPLETELY AND MAIL WITHIN 14 DAYS FROM DATE OF PURCHASE OR REGISTER ON-LINE AT www.ghpgroupinc.com

NAME: _____ PHONE: ( ) _____ EMAIL: _____
ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____
MODEL: _____ SERIAL #: _____ DATE PURCHASED: _____
DEALER PURCHASED FROM: _____ TYPE OF STORE: _____
CITY & STATE WHERE PURCHASED: _____ PRICE PAID: _____

Please Take a Minute To Give Us Your Answers To The Following Questions.

All Responses Are Used Solely For Market Research And Are Held In Strict Confidence.

Who primarily decided this purchase? ☐ Male ☐ Female ☐ 18-24 ☐ 25-39 ☐ 40-59 ☐ 60 and over
Purpose of Purchase? _____
Do you own any other portable heaters? ☐ Yes ☐ No If yes, type_____brand_____
How do you intend to use your new heater? ☐ Construction Site ☐ Farm ☐ Warehouse/Commercial ☐ Garage/Outbuilding ☐ Other
How did you become aware of this heater? ☐ In-Store Display ☐ Newspaper Ad ☐Magazine Ad ☐ Friend/Relative
☐ TV Commercial ☐ Store Salesperson ☐ Other _____
What made you select this heater? ☐ Style ☐ Size/Portability ☐ Price ☐ Package ☐ Brand ☐ Other _____
Do you: ☐ own ☐ rent Would you recommend this heater to a friend? ☐ Yes ☐ No
Please give us your comments:_____

THANK YOU FOR COMPLETING THIS FORM!
Information will be held confidential.

WARRANTY REGISTRATION

IMPORTANT: We urge you to fill out your warranty registration card within fourteen (14) days of date of purchase. You can also register your warranty on the internet at www.ghpgroupinc.com. Complete the entire serial number. Retain this portion of the card for your records.

GHP Group, Inc.
6440 W Howard St
Niles, IL 60714-3302

Tel: (877) 447-4768
www.ghpgroupinc.com

SAVE THIS CARD!

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